**Bubbalou**

**Terms and Conditions**

A copy of our public liability insurance policy is available on request.

**The following General Booking Terms and Conditions apply:**

Payment – we accept payment through the website via card payment, Apple Pay and Google Pay. Payment is required to confirm your place on a course or class.

Bookings are non-transferrable.

**Cancellations**

If you cancel the booking more than 7 days prior to the start of the class/course then 50% of the booking will be refunded. If you want to cancel after this time we cannot provide a refund. The reason for this is that there is little chance we will be able to fill cancelled spaces in the classes, we may have already turned down other bookings and we will already have paid to rent the space.

Processing refunds will be subject to a £1.50 admin charge. We will refund payments using the same method as the initial payment.

We reserve the right to cancel a course if we have insufficient numbers, if there is an issue with the venue or due to unforeseen circumstances such as illness. If this happens we will offer you a place on a subsequent course or refund your payment.

We cannot offer a refund for missed classes if you do not attend (e.g. if you or baby are unwell). If the instructor has to miss a class (e.g. if we are unwell) we will aim to reschedule the class including as many attendees from the group as possible or we will offer a refund.

**Absence Due To Illness**

Please do not attend classes if you are showing signs of upset stomach with diarrhoea or sickness, contagious illness or if other household members are showing signs of sickness.

Refunds/discounts are not given for classes missed due to illness. We will always try to offer you the opportunity to join us on the next available course with spaces to catch up on any missed sessions.

**Your Responsibilities**

All classes – You remain responsible for your child at all times throughout each class.

You are agreeing that your baby is in good health and you are happy to complete various activities during the course. You are responsible for notifying the instructor about any health conditions that affect you or your baby that may be relevant to the class.

You are responsible for contact with your GP throughout any course or consultation service with Bubbalou and your GP remains your primary medical source.

You are responsible for all applications of skills you may practice outside the class both now and in the future.

We are not liable for any loss, damage or injury that may occur whilst attending our classes.

Specifically for Baby Massage – You have tested the massage oil and are happy to use this oil on your baby’s skin during the massage course OR you have agreed to provide your own oil OR you have decided that you don’t want to use an oil on your baby’s skin.